



How To Submit A Claim

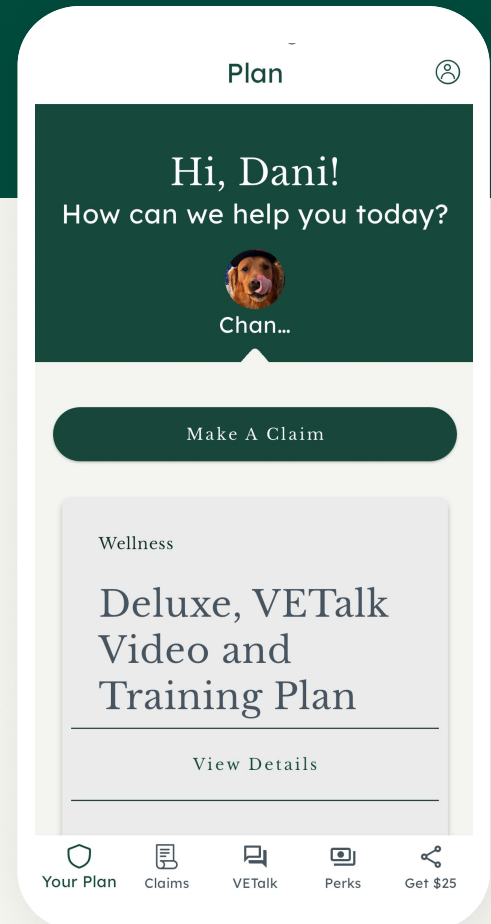
Steps to submit a claim after your vet visit:

- 1 Visit any licensed vet or service provider in the U.S.
- 2 Go to your dashboard and select "make a claim."
- 3 Upload a photo or document of your vet bill.

Note: After submitting your claim, you will receive a confirmation email from us with your claim number. You can monitor the status of your claim through your claims dashboard. Wellness claims are usually processed within 24 hours.



A reimbursement method must be set up in order to file a claim.



Tips for faster reimbursement

- › Your invoice should include the name of the service provider.
- › Date and time of the appointment.
- › The total cost of all services provided, including taxes, and proof of payment.

Note: To ensure that your claim is processed quickly and thoroughly, please upload any of your pet's past and current medical records.

